



Investec moves EA to the cloud to simplify application landscape and identify cost savings





Investec successfully expand the responsibility of Enterprise Architecture, encouraging wider use and more stakeholder involvement

- ✓ Investment in iServer365 driven by Investec's intent to simplify application landscape
- ✓ iServer365 is the next generation SaaS platform for Investec's enterprise architecture (EA) journey
- ✓ Architecture team aiming to deliver more value, with their stakeholders using iServer365 to identify cost saving opportunities
- ✓ Architecture team encouraging participation and consumption of data across Investec, with greater accessibility
- ✓ SharePoint portal and Microsoft 365 integrations eased engagement with business stakeholders

The Challenge

Cloud Strategy

Though Investec had been satisfied with iServer from the outset, several factors contributed to the decision to migrate to iServer365. Among these was a change in the strategic direction of the firm's application portfolio: Investec is moving towards SaaS or cloud provision for its entire application and technology landscape, seeking to simplify and improve efficiency. As such, iServer365 was a natural choice.

Spread of Users

Investec also hoped to increase usage of iServer beyond the core architecture team by offering more employees quick access to the repository and other iServer features. Apart from the cloud features of iServer365, broad accessibility also required a user experience that was familiar and easily configurable to the needs of a wider spread of users. iServer365 was able to deliver this through its native SharePoint integration.

Expanding Role of EA

Investec's architecture team have made good use of iServer over the years, but they're always looking for more opportunities to expand their offering and deliver more value. iServer365 offered a host of new features beyond its SaaS model, which allowed Investec's architecture team to consider more factors and cover a greater range of possibilities.





Visualizing Portfolios

The new selection of views and dashboards in iServer365 has served Investec well, facilitating a wider range of analysis, including the ability to segment by capability and bring business capability maps to the fore of Investec's architecture efforts. Data quality was critical to success here, as previous visualisations fell short due to gaps or errors in the repository.

Cost Saving Opportunities

Much of the focus for EA in Investec is on cost saving, with architects committed to rationalising the application portfolio and identifying applications with no owners. Now that iServer365 is more user friendly, the COOs group has taken a keener interest in the tool as a new method to realise cost efficiencies across the business.

SharePoint Portal Enables Much Wider Use

One of the immediate benefits for Investec has been the ease of use provided through SharePoint integration. The familiar interface and the ability to access everything from a web browser has made iServer365 accessible throughout the organisation. Many more non-architects are now able to quickly access data in the repository and use other features without having to leave the familiar Microsoft 365 suite. SharePoint is easily configurable to Investec's needs. Not only has this brought on many new users, it has also had an impact on the quality of data in the repository. It is much simpler for both architects and other users to view and edit information in the repository and improve its accuracy.

Why iServer365?

Strong Orbus Partnership

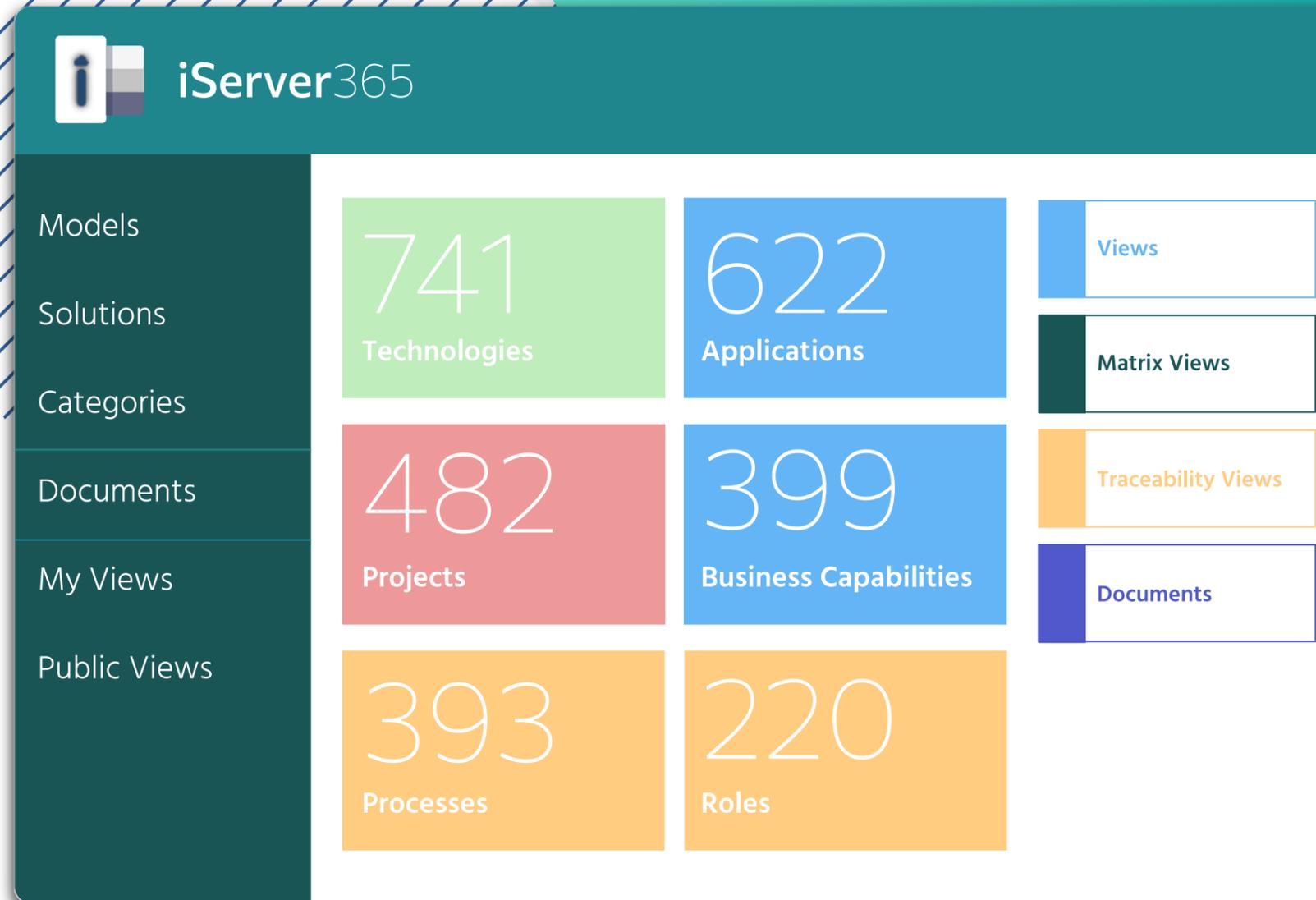
Investec's long-standing partnership with Orbus Software was a key factor in the implementation of iServer365. The architecture team are on a first name basis with a number of Orbus employees and have no trouble reaching out directly for support or advice. Investec was particularly impressed that Orbus CEO Michael D'Onofrio was directly involved in ensuring the project's success. Orbus's consulting services have been helpful for Investec as they continue to enhance the capabilities of their EA and make use of more of the features of iServer365. Access to consulting has helped to take some functions to the next level.

Range of iServer365 features

While a SaaS EA tool was vital for Investec's decision making, several other new features in iServer365 also appealed to the company. One architect commented that 90% of the features in the iServer365 brochure were attractive to the team and a reason to migrate. The new report packs for Strategic Portfolio Management were really attractive to the team. The "more relaxed" metamodel was another appealing point.

Integration Options

The integration with the Microsoft suite has made accessing iServer a lot easier for all users. The API and potential third party integrations were highly attractive as they drastically altered the potential costs of the tool. Instead of having to purchase individual functions, Investec could use the API to create its own integrations or meet other needs. In many cases, iServer365 already offered what was needed, for example, through the variety of ServiceNow integrations available out-of-the-box.





“It’s been a good experience, a good partnership. The responsiveness of the team, and having access to people, has been great. The support channel is awesome. It really makes the experience easy”

**Alton Govender,
Enterprise Architect**

| Next Steps

Moving forwards, Investec will continue to measure success based on 3 metrics:

- 1 Improving data quality**
- 2 Distributing iServer365 information to more communities**
- 3 Allowing self-service of data, without requiring the input of architects**

To a large extent, these goals have been met by the migration to iServer365.

Take Control of Your IT Landscape

Book a demonstration of iServer365 to learn how Investec delivered real business value through EA

[Book a Demo](#)





© Copyright 2021 Orbus Software. All rights reserved.

No part of this publication may be reproduced, resold, stored in a retrieval system, or distributed in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, without the prior permission of the copyright owner.

Such requests for permission or any other comments relating to the material contained in this document may be submitted to: marketing@orbussoftware.com

Orbus Software UK
London

Orbus Software US
New York

Orbus Software AUS
Sydney

Orbus Software UAE
Dubai