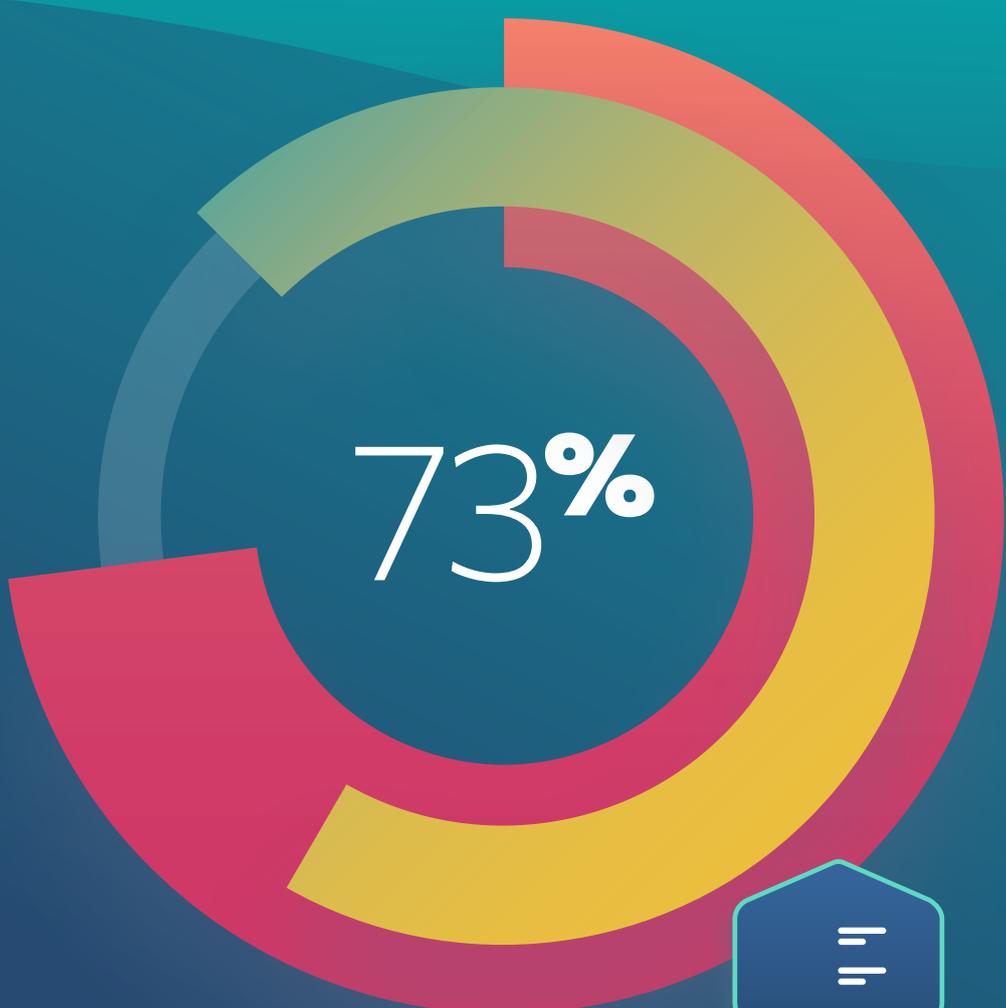


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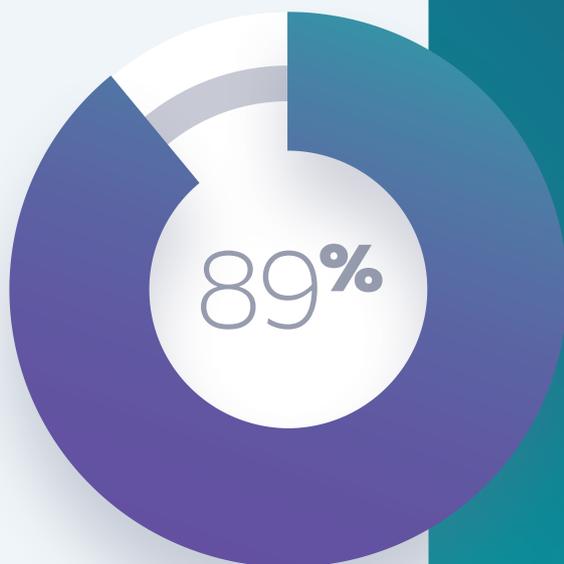
# Resilience in the Face of Disruption



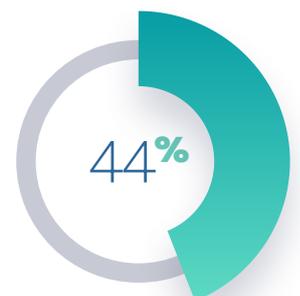
73%

# Executive Summary

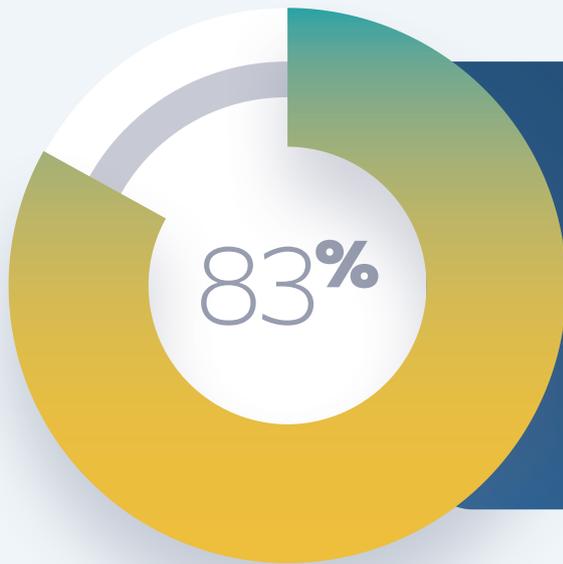
In April 2022, Orbus Software surveyed **1,000 IT decision-makers across the UK and the US** to determine how well they are building resilient operations in the face of disruption.



The survey revealed that resiliency remains elusive for organizations, with **89% of companies having experienced some form of disruption over the last two years**. However, **over half of the enterprises surveyed are struggling to increase resiliency**, with **44% lacking a dedicated team**.

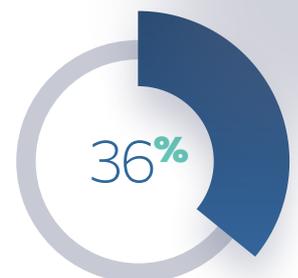
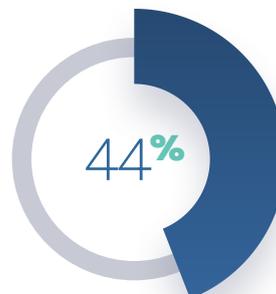
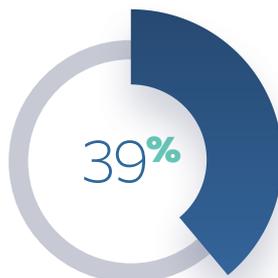
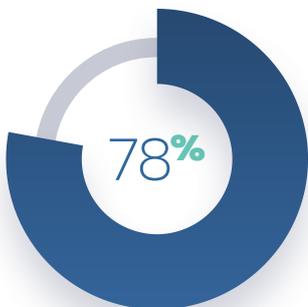


# Digital initiatives accelerated for the majority of enterprises

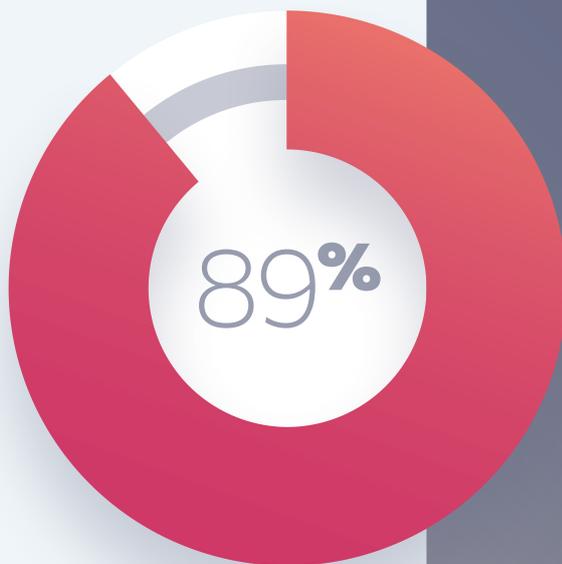


The survey also found that, in response to the pandemic, **digital initiatives have accelerated for the vast majority (83%)** of enterprises.

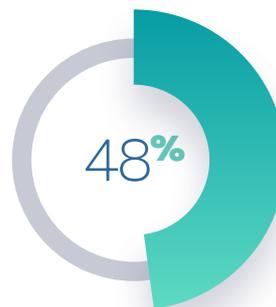
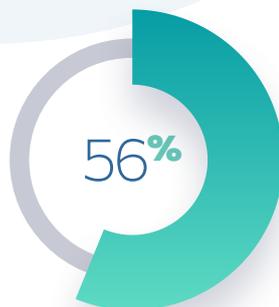
Additionally, **seventy-eight percent reported dramatic changes** to their business models, including **39% migrating to the cloud** and **almost half (44%) restructuring their teams** during this period. However, despite these strategic shifts, **only 36% were able to report business growth**.



## Enterprises that suffered disruption experience knock-on effects



Alongside this, almost nine in ten **(89%) companies have experienced disruption due to pandemic.** Those enterprises that suffered disruption experienced knock-on effects, **spanning staff shortages (56%), supply chain issues and increased business costs (48%) coupled with technology costs increasing (44%).**

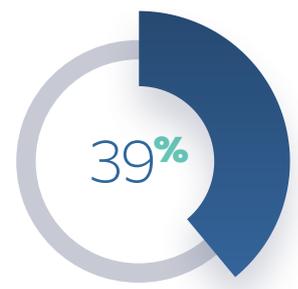
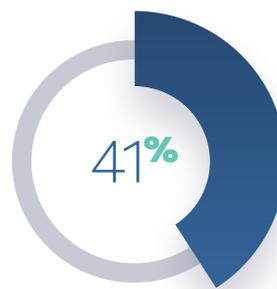
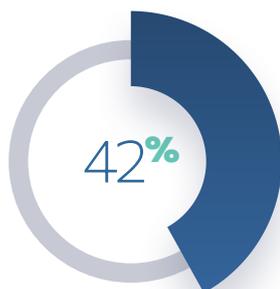


This highlights the interdependencies of organizations and the need to prioritize resiliency. Many are struggling primarily because of the complex web of disparate or legacy systems along with a lack of buy-in from management or other departments.

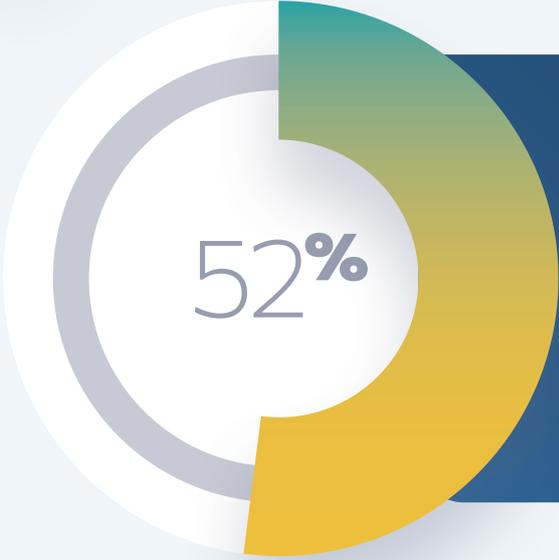
## Three fifths of IT Decision Makers have dedicated resilience teams



When it comes to operations, three fifths of IT Decision Makers have dedicated resilience teams and **almost all ITDMs (94%) use a tool for this, most notably resilience operations (42%), resilience modeling (41%) or measurement and optimisation (39%).**

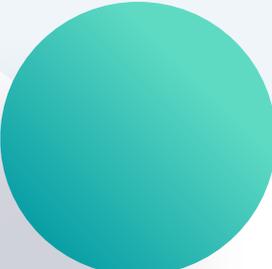


# Over half believe they need to account for regulatory changes



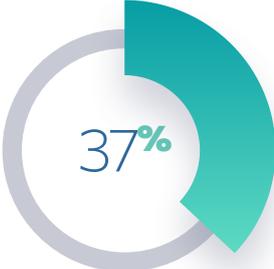
52%

Looking ahead, **52% of IT decision-makers believe they need to account for regulatory changes** in the next 12 months.

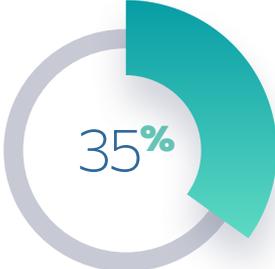


**Over nine in ten (94%) think they are able to remain competitive** ahead of regulatory requirements when it comes to IT, with 45% thinking they definitely will be able to. However, **only 56% think their organization is agile.**

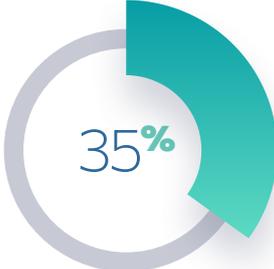
To solve this issue and agility **57% reported that they empower decision making based on strategy and data, 52% facilitate cross-team collaboration and over two fifths (44%) provide strategic visibility.** Among the top technology investment priorities for the remainder of 2022 were **digital privacy (37%), digital transformation (35%), cybersecurity threats (35%), and Business continuity (31%).**



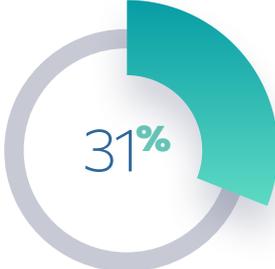
37%



35%

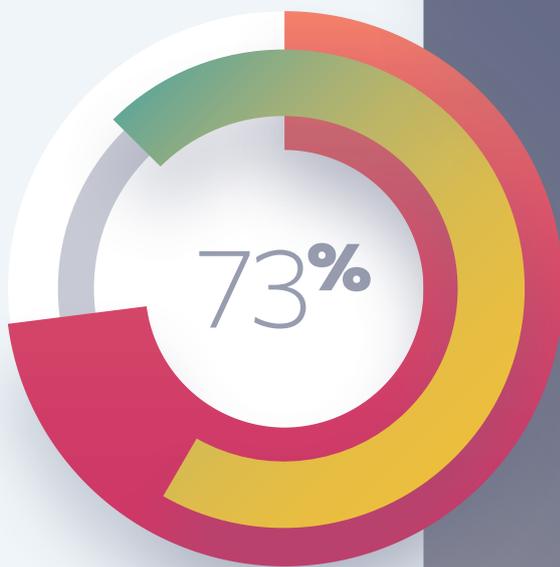


35%



31%

# UK reports Brexit as key disruption, while supply issues are reported as the biggest challenge in the US



When comparing the US and UK, **Brexit (73%)** was reported as a **key disruption in the UK** while the **supply chain was reported as the biggest disruptor in the US (71%)**.



Additionally, almost two thirds of IT Decision Makers have dedicated resilience teams that are focused on planning, coordination and stewardship of resilience topics, with this being most common in the USA (**69%**).

# “Operational resiliency needs prioritizing,” shares Rupert Colbourne



**On this research, Rupert Colbourne, Chief Technology Officer of Orbus Software, commented,**

“With the tsunami of disruption that organizations have experienced, it’s clear that operational resiliency needs prioritizing. Without creating agility, businesses leave themselves exposed to the whims of change and can expect their operations to continue to suffer.”

With uncertainty a constant, businesses need visibility into their technology environment allowing them to simplify their complex operations. That’s why Orbus is supporting resiliency with our iServer365 solution, allowing our customers to use resources more efficiently, helping them increase agility, stay competitive and become more customer-centric today. Disruption is here to stay and operational resiliency is no doubt now a business imperative for every organization.



## About the Research

The survey was conducted by OPINIUM in April.

The study surveyed 1,000 IT decision-makers working in companies with 100+ employees across the UK and the US to determine how well they are building resilient operations in the face of disruption.

OPINIUM is an award-winning strategic insight agency built on the belief that in a world of uncertainty and complexity, success depends on the ability to stay on pulse of what people think, feel and do. Creative and inquisitive, we are passionate about empowering our clients to make the decisions that matter. We work with organizations to define and overcome strategic challenges – helping them to get to grips with the world in which their brands operate. We use the right approach and methodology to deliver robust insights, strategic counsel, and targeted recommendations that generate change and positive outcomes.

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## Take the First Step

Business Resilience needs a holistic approach that can only be delivered by the best tools. iServer365 is already delivering results for enterprises, book a demo to see how it can help

[Book a Demo](#)

### About Orbus Software

Orbus Software is a leading provider of cloud solutions for digital transformation. Our mission is to enable organizations to build operational resiliency. Our customers are predominantly global blue-chip enterprises and government organizations, and we focus on delivering technology innovation that accelerates our customers' success. To learn more, follow Orbus Software on Twitter and LinkedIn.



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